



AARK Network
Your IT, Our Priority

COMPANY PROFILE

Technology delivery, made accountable.

2026

Marine IT, business IT, infrastructure, procurement, and field services.

SINGAPORE

UEN 202505542N

www.aarknetwork.com

linkedin.com/company/aarknetwork

COMPANY OVERVIEW

01

Practical IT delivery with clear accountability.

A Singapore-based execution partner for marine operations, business sites, technology vendors, and infrastructure teams.

AARK Network Pte. Ltd. is a Singapore-registered IT services company supporting maritime operations, corporate offices, data-centre environments, and multi-site facilities.

Our work combines onsite execution, remote coordination, infrastructure support, procurement, security-minded delivery, and asset lifecycle services. Engineers collaborate with vessel crews, client teams, remote support desks, manufacturers, and technology partners.

From a single attendance to a multi-stage rollout, each engagement is scoped, prepared, executed, validated, documented, and handed over with clear ownership.

CLIENTS ENGAGE US FOR

- Reactive troubleshooting and service recovery
- Planned deployments, upgrades, and migrations
- Local smart-hands and vendor representation
- Network, endpoint, asset, and lifecycle support

COMPANY AT A GLANCE

Registered, local, and ready to deliver.

LEGAL ENTITY	AARK Network Pte. Ltd.
UEN / REGISTRATION	202505542N
BUSINESS TYPE	Private Limited Company (Singapore)
TECHNOLOGY STATUS	Authorised reseller for Dell Technologies solutions
REGISTERED ADDRESS	22 Sin Ming Lane #06-76, Midview City, Singapore 573969
BUSINESS CONTACT	business@aarknetwork.com
TECHNICAL SUPPORT	support@aarknetwork.com

DELIVERY PROFILE

500+**COMPLETED PROJECTS**

Across vessels, offices, and infrastructure environments.

06**CAPABILITY PILLARS**

A coordinated set of practical IT services.

05**DELIVERY STAGES**

Scope through documented handover.

SG**LOCAL PRESENCE**

Singapore-based field execution.

CORE CAPABILITIES

02

Six coordinated service pillars.

The service model covers vessel operations, business users, infrastructure, procurement, security, and the full asset lifecycle.

01

Marine IT & Connectivity

Onboard support aligned to vessel access, port-call windows, crew availability, and shore teams.

- Vessel IT inspections, takeovers, and handovers
- LAN/Wi-Fi troubleshooting and connectivity recovery
- VSAT/Starlink and ship-to-shore coordination

02

Business IT & End-User Support

Responsive support for office and operational users, devices, applications, and service continuity.

- Remote and onsite troubleshooting and escalation
- Endpoint setup, reimaging, refresh, and migration
- Microsoft, Intune, application, and peripheral coordination

03

Network, Data Centre & Infrastructure

Hands-on deployment, recovery, relocation, and validation across network and comms-room environments.

- LAN, wireless access point, and switch deployments
- Structured cabling, tracing, testing, and labelling
- Rack work, server relocation, and smart-hands support

04

Technology Procurement & Dell Solutions

Structured sourcing support from requirements and quotation through staging, delivery, and deployment.

- Hardware sourcing, BOM review, and vendor quotations
- Dell Technologies hardware planning and procurement
- Staging, delivery coordination, and refresh execution

05

Security, CCTV & Digital Services

Security hygiene, surveillance, data-sensitive handling, and essential business digital services.

- CCTV installation, configuration, testing, and monitoring
- Domain, hosting, website, and business email support
- Access, recovery, and continuity-focused coordination

06

Asset Lifecycle & Field Services

Asset inventory, tracking, relocation, secure retirement, and onsite support across the operating lifecycle.

- Asset tracking, refresh planning, and relocation
- Secure decommissioning and responsible e-waste disposal
- Vendor manpower assistance and white-label field support

CAPABILITY MODEL

Services may be engaged individually or combined into a coordinated project, reactive attendance, scheduled maintenance plan, white-label engagement, or ongoing support arrangement.

INDUSTRY SOLUTIONS

03

Relevant capability, organised by environment.

The same engineering discipline is tailored to the operational realities, access conditions, and stakeholder needs of each sector.

BUILT FOR DIFFERENT SITES, SCHEDULES, AND SUPPORT MODELS.

Technical capability is presented differently according to the environment, operational risk, access window, and buying priorities.

ENGAGEMENT MODEL

Project-based
Reactive
Scheduled
White-label
Managed

MARINE AND SHIPPING

Vessel IT and connectivity

Support designed around port calls, crew operations, shore teams, and business-critical onboard systems.

- Vessel IT inspections and takeovers
- LAN, Wi-Fi, VSAT, and Starlink coordination
- Operational workstations, applications, and assets

CORPORATE OFFICES AND SMES

Business IT operations

Practical support for users, offices, shared infrastructure, and ongoing service continuity.

- End-user support and endpoint deployment
- Office Wi-Fi, structured cabling, and CCTV
- Procurement, email, hosting, and lifecycle support

DATA CENTRE AND TECHNOLOGY VENDORS

Local execution and smart hands

Singapore-based field support for remote engineering teams, vendors, and infrastructure providers.

- Rack work, cabling, validation, and relocation
- Asset inventory and evidence-based reporting
- White-label attendance and vendor representation

EDUCATION AND MULTI-SITE FACILITIES

Reliable shared technology environments

Relevant capabilities for campuses, shared users, surveillance, connectivity, and scheduled maintenance.

- Campus Wi-Fi and network stability
- Endpoint, CCTV, and shared technology support
- Planned maintenance and asset lifecycle management

ENGAGEMENT OPTIONS

Project-based

Reactive attendance

Scheduled maintenance

White-label support

Ongoing support

DELIVERY MODEL

04

From scope to documented handover.

A disciplined workflow keeps expectations, execution, evidence, and ownership clear throughout every engagement.

FIVE-STAGE WORKFLOW

01

Scope

Confirm site, systems, timing, access, constraints, risks, and acceptance criteria.



02

Prepare

Align stakeholders, tools, materials, access, method, and escalation paths.



03

Execute

Complete the technical work with controlled changes, evidence, and communication.



04

Validate

Test services, confirm user and stakeholder acceptance, and record results.



05

Document and hand over

Record findings, actions, assets, open items, and next steps for continuity.

WHY CLIENTS CHOOSE AARK NETWORK

01

Singapore-based field delivery

Local presence supports responsive attendance, practical coordination, and follow-through.

02

Engineer-led execution

Hands-on work is backed by testing, technical judgment, and structured reporting.

03

One accountable contact

A clear delivery owner coordinates stakeholders, vendors, support teams, and open actions.

04

Documented handover

Findings, changes, assets, evidence, and outstanding items are recorded for continuity.

05

Vendor-friendly support

White-label and smart-hands delivery extends service coverage for remote technology teams.

06

Lifecycle-minded approach

Procurement, deployment, maintenance, refresh, relocation, and decommissioning are managed as one lifecycle.

DELIVERY STANDARDS

Clear scope

Requirements, constraints, access, and success criteria.

Controlled execution

Evidence, communication, and escalation throughout the work.

Practical validation

Testing, stakeholder confirmation, and closure checks.

Organised handover

Documentation, assets, open items, and next actions.

SELECTED PROJECT EXPERIENCE

05

Marine delivery in operational environments.

Examples demonstrating vessel takeover, workstation deployment, connectivity recovery, diagnostics, documentation, and coordination.

01

MARINE IT

FLEET MANAGEMENT LIMITED

MV Egypt Prosperity

Operational workstation and infrastructure refresh completed onboard with testing and user transition support.

- Upgraded critical workstations from HDD to SSD.
- Deployed and validated NAS, server, printers, LAN connectivity, and vessel applications.
- Supported users through transition and verified operational readiness.

02

VESSEL TAKEOVER

SYNERGY MARINE GROUP

MV ELORA 1

Formal onboard assessment and takeover covering bridge, cabin, connectivity, and asset documentation.

- Completed onboard IT assessment and structured takeover.
- Deployed bridge and cabin systems and integrated NavBox.
- Supported VSAT and Starlink diagnostics and documented assets for shore teams.

03

NETWORK RECOVERY

FLEET MANAGEMENT LIMITED

MV Bulgaria Prosperity

Multi-system troubleshooting and restoration of vessel communications and user services.

- Restored VSAT phone and vessel email services.
- Traced access-point, cabling, switch-port, printer, and Windows issues.
- Validated communications after repair and closure.

DELIVERY THEMES DEMONSTRATED

Recovery

Troubleshooting and service restoration

Deployment

Workstations, networks, and vessel systems

Coordination

Crews, shore teams, and remote support

Handover

Testing, documentation, and closure

SELECTED PROJECT EXPERIENCE

06

Business, endpoint, and infrastructure delivery.

Examples showing wireless deployment, endpoint recovery, data-centre execution, evidence-based reporting, and coordination with remote teams.

04

WIRELESS DEPLOYMENT

BUSINESS SITE

Tricentis

Office wireless deployment and site improvement delivered with physical installation and validation.

- Installed and commissioned six wireless access points.
- Completed site assessment, secure mounting, and network integration.
- Mounted a doorbell camera and verified coverage and performance.

05

ENDPOINT RECOVERY

ONSITE SUPPORT

Lloyd's / NSC Global

Two-day recovery and reimaging engagement completed with troubleshooting and support-team coordination.

- Prepared BIOS and USB boot environments and deployed system images.
- Investigated persistent errors and restored affected devices.
- Coordinated completion and handover with the wider support team.

06

DATA CENTRE

INFRASTRUCTURE SERVICES

ONE WORLD LOGIX

Structured data-centre work covering cabling, rack configuration, server movement, and asset records.

- Completed rack cabling cleanup and reconfiguration.
- Supported server relocation and structured asset inventory.
- Provided an organised handover across the completed work scope.

PROJECT PRESENTATION NOTE

Selected examples are summarised from public project updates. Engagements may have been delivered directly, on behalf of, or in coordination with client and vendor partners.



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LET'S DISCUSS YOUR NEXT REQUIREMENT

Let's plan the work.

Share the site, schedule, systems involved, access requirements, and expected deliverables. We will route the request to the appropriate team and confirm the next steps.

BUSINESS ENQUIRIES

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TECHNICAL SUPPORT

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SUPPORT PHONE

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REGISTERED ADDRESS

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WEBSITE



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